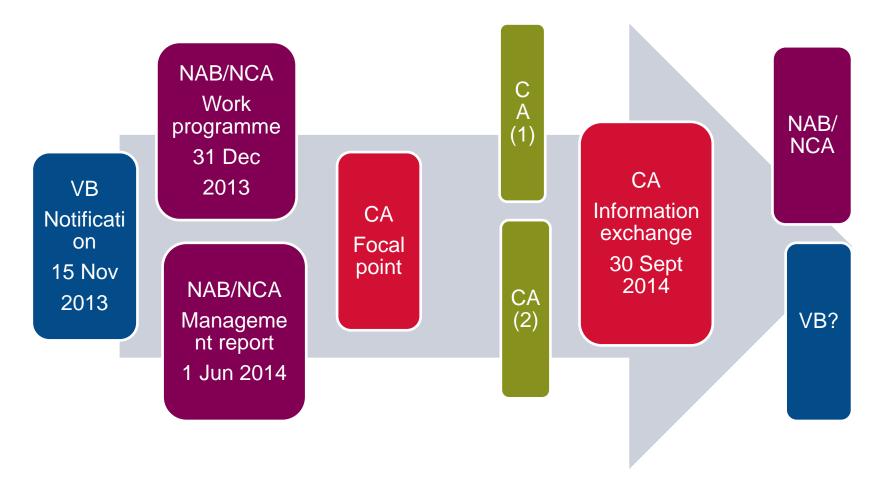


# Information exchange & improvement requirements

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#### Are you ready for information exchange?





### **Key messages**

- Information exchange is new but welcomed requirement under AVR
- Promotes efficient exchange of information of mutual interest [between the CAs, NABs and verifiers]
- Drives confidence of effective verification and accreditation
  - Within a MS
  - Within Europe
- Don't change the templates to suit your MS requirements!
  - These templates will be used, shared and added to those of other MS and the focal points will not thank you!
  - Share your experiences with the A&V Task Force!
- Process starts with verifiers 15 November 2013



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## Verifier findings: MRR Article 69(4) & AVR Articles 29 and 30

- Installations and aviation
- Material misstatement = negative opinion
- Non-conformities
- Recommended improvements such as
  - Operator risk assessment
  - Data flow/control activities
  - Procedures
  - Monitoring methodology
- Principle of improvement underpins confidence in the scheme
  - Essential in 2014 to pick up and address issues not sorted out at re-permitting



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#### Information exchange

- Competent authority checks:
  - do the number of 'verified with comments' match the number of improvement reports expected?
  - ♦ Has the verification report template been correctly completed? Example: UK's ETSWAP – ticking the non-compliance or recommendations for improvements sends an automatic request to the operator. Don't tick and no report requested!
  - When you do your checks of reports, are all non-compliances, misstatements identified?
  - Should there be recommendations for improvements?
  - If there was no further action required by the operator, is the opinion correct? Should it be 'verified'
- Should these findings be shared with verifiers too?



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