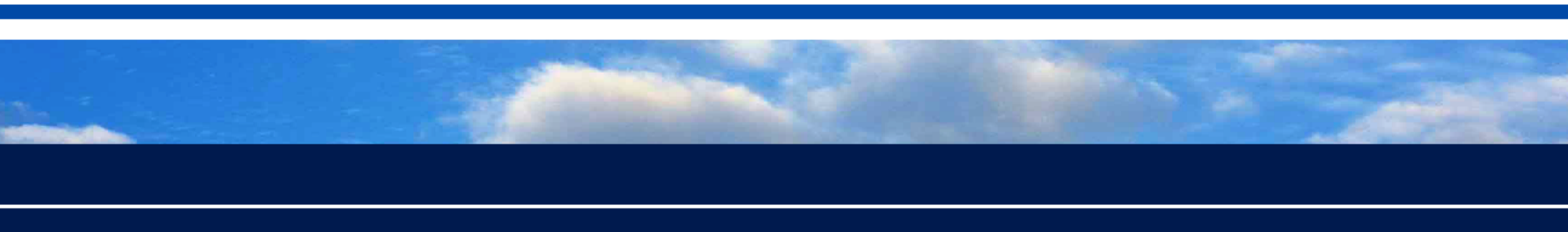


Feedback NAB

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Introduction to the issue

- Feedback NAB on communication with CA could be improved:
 - AVR clearly outlines the procedure where there is a non-compliance of the verifier
 - Response of NAB to other issues is not covered
- Solution: NAB responds to issues raised by CA e.g. in management report

Response to 'other issues' required in AVR

Pros	Cons
<p>CA knows what follow-up is given to the information</p> <ul style="list-style-type: none"> -transparency of accreditation process -confidence in accreditation process 	<p>More work for the NAB</p>
<p>'Incentive' to NAB to take useful information into account in its surveillance</p>	<p>Issues that do not concern a non-compliance are less relevant</p>
<p>Gives CA a stronger position, in particular in communication with foreign NABs</p>	<p>It is better to address this issue between CA and NAB themselves</p>
<p>CA gets better understanding of the relevance of the information in reports</p>	<p>The present requirements on information exchange are adequate in terms of confidence and transparency</p>
<p>Better quality of information provided by the CA</p>	

For discussion

- What are your experiences with NAB-response to the information submitted by the CA?
- How relevant are issues that do not concern a non-compliance for NAB-surveillance?
- What would be the best procedure for giving response to the CA?
- What is your opinion on an extra requirement in the AVR to guarantee response ?