Implementation of AVR in The Netherlands

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RvA

Dutch Accreditation Council - RvA

With

- About 100 employees
- Including 25 internal Accreditation Lead Assessors
- With a similar number of external Assessors
- And some 1000 Technical Experts/Assessors

RvA provides

- 848 Accreditations
- For all types of conformity assessment

Accreditations by RvA

Type of entity	Standard	No.
Certification Bodies	ISO/IEC 17021, ISO/IEC 17065, ISO/IEC 17024	133
Inspection Bodies	ISO/IEC 17020	131
Testing and Callibration Laboratories	ISO/IEC 17025, ISO/IEC 17043, ISO Guide 34, ISO 15189	329
Medical Laboratories	CCKL Code of Practice	249
Verification Bodies	EMAS Regulation, ISO 14065 (of which AVR)	7 (5)
	TOTAL	849

5 EU ETS Verifiers

- All under RvA accreditation since start in 2005.

- All in installations, 1 also in aviation.

- Three different types of backgrounds:

  - Certification bodies

  - Inspection body

  - Accountants

  All with different approach to verification (e.g. focus on underlying management systems, technology or data management).

Pre-AVR

- Accreditation to ISO 17020 with strong emphasis on EA-6/03 (competence and verification process)
- Partially distorted market due to introductory subsidisation
- Decision to go to ETS phase III in two steps
  - 2012/2013: transition to ISO 14065
  - 2013/2014: transition to AVR

AVR implementation – RvA internal

- Capacity issues:
  - 2 Teamleaders ISO 14065 (+2 in training)
  - 2 Experts (installations, aviation)
  - Use of foreign NAB's (Belgium, Poland)
  - Training Guidance Documentation
- Review system
- Documentation (competence criteria, scopes, Accreditation Protocol)
- Get ready for (Nov. 2013) and support peer evaluation
- Regular meetings with CA (NEa)

AVR implementation – Information exchange

- Use of templates OK;
- Good to support transparency in system and confidence in system partners
- Points of attention:
  - No indication of activity group in notification sheet VB to NAB, in order to plan NAB work program;
  - Management Report NAB to CA does not include useful information (nonconformity reporting);
  - Not clear how to respond to 35 "issues" reported in CA to NAB report (35 "complaints" would swamp internal system). In close contact with CA to resolve;
  - Not all feedbacks given: little feedback upon Work Programs NAB to other CA's, very partial implementation of information exchange art. 72 in line with EGDI.

AVR implementation – Accreditation assessments I

- Document review to ensure accreditation includes AVR requirements (December 2013), based on internal checklist

- Assessments for extensions of scope to cover: new Activity Groups, new countries, new groups of verifiers
  - Office assessment
  - Witness assessment(s)

- Current regular Assessments to verify implementation

- Positive findings:
  - Much attention for training EC Guidelines (observed practical use)
  - Co-operation with other NAB's

AVR implementation – Accreditation assessments II

- Challenges:
  - Chicken-and-egg situation (witness required for demonstration of competence; not possible if not accredited): currently looking into accreditation with conditions;
  - Extension of scope assessments not all completed yet;
  - Due to status difficult to use time allocation tool;
  - Some scope changes are difficult to recognise; they are due to phase III Activity Groups only, whereas verification is business as usual.

Thank you
for your attention!