



# IMPROVING VERIFIER'S COMPETENCE

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- *How can verifiers' competence be improved?*
- *What role can the Commission, the EA and the Compliance Forum play?*

# How can verifiers' competence in countries be improved?

- Problems:
  - Small number of verifiers
  - Difficulties with continuity of verifiers
  - Lack of knowledge
  - Information is not easily accessible
  - Using same method for complex installations
  - Not using risk based methods

# Possibilities for improvement

- Provide training for verifiers and NAB assessors
- Implement requirements on rotation of verifiers
- Auditing verifiers reports including data sampling
- Improve communication between CA and NAB
  - Direct feedback to verifiers and NABs (when mistakes are detected)
  - Make sure any mistakes are reported to verifiers and taken care of by their organisation as a non-compliance or formal complaint

# What role can the Commission, the EA and the Compliance Forum play?

- Provide training (for verifiers, NAB, CA)
- Review guidance documents
  - Improve structure
    - better overview to facilitate the understanding of the provided information
  - Step-by-step guide for complex installations
    - data sampling of large amounts of data