



IMPROVING VERIFIER'S COMPETENCE

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- *How can verifiers' competence be improved?*
- *What role can the Commission, the EA and the Compliance Forum play?*

How can verifiers' competence in countries be improved?

- Problems:
 - Small number of verifiers
 - Difficulties with continuity of verifiers
 - Lack of knowledge
 - Information is not easily accessible
 - Using same method for complex installations
 - Not using risk based methods

Possibilities for improvement

- Provide training for verifiers and NAB assessors
- Implement requirements on rotation of verifiers
- Auditing verifiers reports including data sampling
- Improve communication between CA and NAB
 - Direct feedback to verifiers and NABs (when mistakes are detected)
 - Make sure any mistakes are reported to verifiers and taken care of by their organisation as a non-compliance or formal complaint

What role can the Commission, the EA and the Compliance Forum play?

- Provide training (for verifiers, NAB, CA)
- Review guidance documents
 - Improve structure
 - better overview to facilitate the understanding of the provided information
 - Step-by-step guide for complex installations
 - data sampling of large amounts of data